



SUZUKI MOTOR OF AMERICA, INC.

IMPORTANT EMISSIONS RECALL

This Notice Applies to Your Suzuki Vehicle Identification Number (VIN)

April 20, 2015

Dear Suzuki Owner:

Suzuki is conducting an Emissions Recall Campaign involving certain 2014 UH200A (Burgman 200) vehicles, and is sending you this notice in accordance with Environmental Protection Agency (EPA) and/or California Air Resources Board (CARB) regulations.

What is the problem?

On certain 2014 UH200A models, when the vehicle is operated at a certain engine speed, exhaust pipe resonance can stress the muffler's construction and cause it to fracture. If the vehicle is operated after the muffler is fractured, the fracture may grow, resulting in an exhaust leak and loud noise.

IMPORTANT NOTICE FOR CALIFORNIA RESIDENTS

The California Air Resources Board requires that all applicable emission recall campaigns be completed prior to California registration renewal. If you do not have this recall campaign performed, you will not be able to renew your California vehicle registration.

After completing the recall service, your California Suzuki dealer will give you a "Proof of Correction" certificate. If required, present this certificate to the Department of Motor Vehicles when renewing your California registration.

What is Suzuki Motor of America, Inc. doing to solve the problem?

Your dealer will replace the muffler. This procedure will take approximately one (1) hour to complete. Parts are available now, and there will be no charge to you for any recall service-related parts or labor.

What you should do:

Make sure you are prepared for the recall service by taking the following steps:

- **Before** taking your vehicle to your dealer, contact them as soon as possible to set up an appointment for the recall service.
- We suggest that you bring this letter to your dealer to help your dealer process your claim.
- If you have additional questions, please visit <http://www.suzukicycles.com/recalls.aspx> to read the Emissions Recall Campaign - 2014 UH200A Muffler Replacement.

What to do if you receive this letter in error:

This notice was mailed to you according to the most current information we have available. If you no longer own the Suzuki vehicle described in this letter, please complete and return the attached postage-paid card to Suzuki Motor of America, Inc., and forward this recall information to the current owner (if known).

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Emission Warranty Provision

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Eligibility for the recall service will not be denied solely because you installed non-Suzuki parts or had repairs performed by someone other than an authorized Suzuki dealer.

Who to contact if you experience problems:

Your Suzuki dealer can provide you the fastest response to your questions or concerns about the muffler replacement campaign. If you have any difficulty with this recall campaign, you may contact the Suzuki Motor of America Customer Service Department for assistance at (714) 572-1490 during the hours of 8:30 AM to 4:30 PM Pacific Time. Please have your Vehicle Identification Number (VIN) ready when calling. You may also leave a brief message at (800) 444-5077 and a representative from the Suzuki Motor of America Customer Service Department will contact you.

We apologize for any inconvenience this recall campaign causes you. We hope you understand that your safety, satisfaction and riding pleasure are important priorities for Suzuki.

Sincerely,

Suzuki Motor of America, Inc.